Jordan Polasek

Cloud & Cybersecurity Specialist
MSP Founder · Principal Engineer

Texas · Open to Remote & On-Site (Houston · Austin · San Antonio)

CONTACT

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CORE SKILLS

CLOUD

AWS · Azure · Microsoft 365 · Cloud Migration

SECURITY

EDR / Endpoint · Firewalls · Network Segmentation · Incident Response · Ethical Hacking · Phishing Defense

MANAGED IT & NETWORK

RMM / Patching · Help Desk · VoIP · Structured Cabling · Backup & DR

COMPLIANCE

HIPAA · PCI DSS · IRS Pub 4557 · NIST / CMMC

AUTOMATION / DEV

Python · FastAPI · Docker · Linux · PostgreSQL · Git / CI-CD

CERTIFICATIONS

AWS Certified
Active · cloud architecture & administration

1Password Certified
Active

Certified Ethical Hacker (coursework)
MyComputerCareer Houston · offensive security

RECOGNITION

🏆 **Solo MSP of the Year — 2023**
SuperOps MSP Awards · recognized among top MSPs globally

PROFESSIONAL SUMMARY

Award-winning cloud & cybersecurity specialist and MSP founder with **13+ years** delivering secure, enterprise-grade IT for businesses across Texas. AWS-certified, ethical-hacker-trained, and named **2023 SuperOps Solo MSP of the Year**. I run a full managed-services practice end to end — client security, cloud migrations, networking, compliance — and engineered a complete MSP automation platform solo. Completing a Bachelor of Applied Technology in Cloud Computing (**4.0 GPA, honors**). Seeking remote or contract roles in IT support, cloud, and security engineering.

13+	4.0	#1	25+
YEARS IN IT & SECURITY	GPA · CLOUD COMPUTING	SOLO MSP 2023	TOOLS BUILT SOLO

EXPERIENCE

Founder & Principal Engineer · BVTech LLC
2013 – Present

- Founded and scaled a managed IT & cybersecurity practice from a break/fix shop into a full-service MSP serving clients across San Antonio, Houston, and Austin.
- Named **2023 SuperOps Solo MSP of the Year** — recognized among top managed service providers worldwide.
- Delivered managed IT for SMBs in healthcare, legal, and professional services: 24/7 monitoring, patching, endpoint management, and help desk.
- Led cybersecurity engagements — EDR, email security, dark-web monitoring, phishing training, firewall management, network segmentation, and incident response.
- Executed cloud migrations to Microsoft 365 and Azure; AWS architecture, administration, and cost optimization.
- Stood up compliance programs for regulated clients: HIPAA, PCI DSS, and IRS Pub 4557 safeguards.
- Designed and installed network infrastructure — structured cabling, switching/routing, Wi-Fi, VoIP, and security camera systems.

SELECTED TECHNICAL PROJECTS

OpsPilot — MSP Operations Platform (solo-built)
Full-stack automation platform: Python / FastAPI, PostgreSQL, Docker. Encrypted secrets vault, Microsoft 365 Graph integration, automated security scanning, client portal, and reporting.

BVTech Cyber Range & Security Academy
Live, self-hosted hands-on hacking labs (DVWA, OWASP Juice Shop) delivered securely over Cloudflare Tunnel, plus a gamified cybersecurity curriculum with labs, exams, and certificates.

25+ Free Security Tools
Built and shipped a public suite — website security scanner, security-headers checker, breach checker, e-signature & PDF redaction, and more — as lead-generation and community resources.

EDUCATION

B.A.T., Cloud Computing · Northwest Vista College
4.0 GPA · Honors · 2026

Certified Ethical Hacker / IT Security · MyComputerCareer
Houston, TX

Computer Science & Psychology · Blinn College

PLCs, Control Systems & Networking · Institute of Robotics
since 2004